

Patron Code of Conduct Policy

Adopted: 11/12/2014

Last Revised: 01/09/2025

The purpose of the Walworth-Seely Public Library Patron Code of Conduct is to maintain a safe and pleasant environment for all library patrons, as well as library employees. It also ensures access to library facilities (including physical building, outreach locations, social media pages, website, and any other online presence), the safety of users and staff, and the protection of the library collection, equipment and facility.

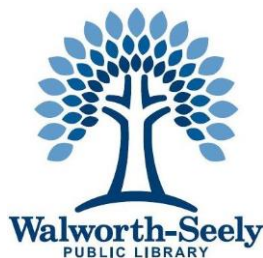
Patrons have the responsibility to use the library, and its online outlets, in a manner that:

- Does not interfere with the rights or privacy of other individuals to use library materials, resources, and services
- Does not limit the ability of library staff to conduct library business
- Does not threaten the secure and comfortable environment of the library
- Does not violate or fail to comply with any local, state, or federal law and/or mandate while in the library or using library services.

Disruptive activities and behaviors include, but are not limited to:

1. Excessively loud conversation or laughter;
2. Taunting, teasing and/or bullying
3. Boisterous behavior such as shouting, running, pushing, shoving, or throwing things;
4. Eating or drinking (except in designated areas);
5. Damaging books, computers, or other Library property;
6. Viewing, posting, or sharing of sexually explicit, violent, hate symbols, or disturbing images on a computer, in print, on clothing/apparel, or via any other audio and/or visual format *including but not limited to* race, religion, ethnicity, national origin, sex, sexual orientation, gender identity, disability or veteran status;
7. Playing audio equipment loudly enough to disturb others;
8. Threats or verbal abuse directed against Library patrons or staff in person or posted online. Any harassing or threatening remarks will be deleted from online sources immediately and offenders may be blocked from commenting on library posts.
9. The unauthorized transportation, use, or storage of any firearms, weapons and/or explosives
10. Refusing to comply with requests from Library staff to desist from any disruptive activity or behavior

For reasons of public health and safety, the Library reserves the right to ask patrons to leave who are not attired appropriately. Patrons of all ages shall be fully clothed (shirt and

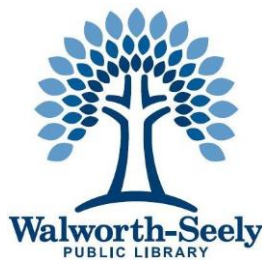


pants/shorts), including footwear or infants in socks. Final judgment of what is or is not proper attire shall rest with the Library Director.

Children under the age of 12 must be accompanied by a parent/guardian or caregiver.

It is at the library staff's discretion to determine if the patron is engaged in any prohibited or disruptive conduct. Prohibited conduct includes any illegal activity and may include, but is not limited to, the following:

1. Willfully annoying, harassing, or threatening another person. This includes unauthorized filming, photographing, or recording of other patrons or staff per the Patron Privacy Policy.
2. Consuming alcohol, illegal substances, being intoxicated, smoking, using tobacco products or vapor cigarettes.
3. The consumption of food is prohibited except during library programs by arrangement. Non-alcoholic beverages in covered containers may be consumed.
4. Using or defacing the library building, furniture or equipment in a manner that could cause harm to self, patrons, staff or personal or public property.
5. Soliciting, petitioning, and posting notices, fundraising, selling, canvassing or distributing any written material unless authorized by the Library Director.
6. Behaving in a loud, boisterous or disruptive manner. Fighting or threatening to fight, running, pushing, shoving or throwing things.
7. Staring at or following another patron or library staff member in a manner which is intimidating or can reasonably be expected to disturb.
8. Using a cell phone, audio player or other electronic device in a manner that is disruptive.
9. Impeding access, under any circumstances, to the building or an area of the building or blocking book stack aisles.
10. Running or use of roller blades, skateboards, scooters, bicycles or other wheeled transport on library property. The library cannot be responsible for any of the above left outside the library. Only wheeled or motorized vehicles necessary for personal mobility are permitted.



11. Bringing animals into the library, except service animals as defined by the Americans with Disabilities Act § 35.136. Other animals may be allowed at the discretion of the library staff.
12. Leaving unattended personal items in the building. The Library assumes no responsibility for lost, stolen, or unattended personal items. Items left longer than 30 minutes may be removed.
13. Leaving suspicious packages that, in the opinion of staff, are of potential threat. These items may be removed from the premises without notice.
14. Entering non-public areas unless accompanied by a staff member.
15. Having offensive hygiene, odor or scent that constitutes a nuisance to other persons.
16. Failing to exit the building at closing and/or not following directions from staff during an emergency.
17. Relocating or tampering with tables, chairs, equipment or other furniture without staff permission.
18. Failure to return library materials or unauthorized removal of library materials from the library.
19. Failure to pay any library related fees.

Library staff will intervene to stop any disruptive activity or behavior. Serious or repeated violation of the rules may result in a patron being banned from the library, blocked from commenting or posting on the library's social media and website, and/or be permanently denied services.

Any person who fails to comply with a request from library staff shall be considered to be trespassing, and the library staff member in charge will contact the police.

The Patron Code of Conduct Policy is to be adhered to by all library employees. Library staff violating this policy will be notified by the Library Director. The Library Director will refer to the Library's Employee Handbook for appropriate action.

Revision History:

Reviewed –

Revised – 6/22/2023

